

23 November 2015

Alert on an unauthorised website

Bank of China (Hong Kong) (“BOCHK”) wishes to alert the public and customers to a website address www.bankofchinagroup.com which automatically re-directs to BOCHK web page (www.bochk.com) without our authorisation. BOCHK declares that we have no connection with this website address (www.bankofchinagroup.com) and remind all the public and customers not to use the subject website address to access to our Internet Banking services. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK wishes to reiterate that for online security, customers who want to access our Internet Banking services should type the website address of BOCHK (www.bochk.com) into the browser address bar. For the security information of Internet Banking, please browse www.bochk.com/en/security.html. In case of doubt, please call BOCHK’s Customer Service Hotline at (852) 3988 2388.

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About Bank of China (Hong Kong) Limited (www.bochk.com)

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading listed commercial banking group in Hong Kong. With 260 local branches and efficient e-channels including over 1,000 self-service machines, internet and mobile banking services, BOCHK and its subsidiaries offer a comprehensive range of financial products and services to personal, corporate as well as institutional customers. BOCHK is one of the three note issuing banks and the Clearing Bank for Renminbi business in Hong Kong. In addition, the BOCHK Group (comprising BOCHK, Nanyang Commercial Bank and Chiyu Banking Corporation) and its subsidiaries have 42 branches and sub-branches in the Mainland of China to provide cross-border banking services to customers in both places.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is listed on the main board of the Stock Exchange of Hong Kong, with stock code “2388”, ADR OTC Symbol “BHKLY”.